

# ELITE™ 3E

## PERFORMANCE TESTING SERVICES



### Helping Law Firms Reach Peak Performance

There's more to a high-functioning Elite 3E system than regular upgrades and maintenance. Performance testing is a key step beyond "routine" that can give your firm a competitive edge. We want to help you take that step.

Helm360's Elite 3E Performance Testing Services give you a holistic look at your application, determine where improvements can be made, and create a custom solution to fit your workflow and your budget while maximizing ROI. Let's get your 3E system (and your firm!) to peak performance.

- ✓ **Infrastructure Testing**  
Our process thoroughly tests your database servers, application servers, load balancer, and more.
- ✓ **Network Health Checks**  
Our tools easily identify network latency issues from remote offices that could impact 3E performance.
- ✓ **Functionality Testing**  
We make sure that your unique templates, integrations, and configurations aren't incurring hefty performance costs.
- ✓ **Elite 3E Best Practices**  
We work with all versions of Elite 3E and can help your firm implement the best practices we've honed with our clients.
- ✓ **Database Tuning**  
Up to 50% of 3E performance problems start in the database server! We uncover key issues in your firm's database settings and thresholds.
- ✓ **Personalized Results**  
We adapt our robust testing library to account for your firm's unique business environment, customizations, and volumes.

*"From the initial engagement, we knew that Helm360 were able to bring their excellent knowledge and expertise of 3E [...] and deliver the validation we needed to meet key success criteria in the performance and scalability of our Azure infrastructure."*

**Chris Teller,**  
*Head of Business Solutions  
DAC Beachcroft*



## What We Bring to the Table



Deep knowledge of the Elite 3E application and the legal landscape.



Creative IT solutions tailored specifically to your situation, timeline, and budget.



Unparalleled customer service: we listen, we collaborate, and we create solutions that meet your firm's individual needs.



Trust and proven expertise: we've been working in the legal tech sector for many years. We understand its unique needs and challenges.

## Who We Are

Helm360 is a full-service legal technology products and services provider that uses proven and emerging technologies to solve our clients' toughest business problems. We specialize in business intelligence, reporting, and cloud hosting solutions.

Our goal is to help law firms optimize their legal tech so practicing law is efficient, effective, and profitable.

To that end, we offer a wide range of services that help firms manage their data properly and keep their systems up-to-date with minimal downtime and maximum effect.

We're also a Certified Minority-Owned company headquartered in Poway, California, with offices in the U.S., the U.K., Costa Rica, and India.



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